



## **FINANCIAL DISPUTES**

**AN EXTENSIVE GUIDE** 

#### Chandrawat & Partners

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### Overview

Financial disputes are disagreements or disputes between parties regarding money, investments, debts, contracts, insurance claims or other financial dealings.

Financial disputes encompass a wide spectrum of financial matters, such as contract breaches, fraud, misrepresentation, negligence and other forms of financial misconduct, which can arise between individuals, companies or organizations.

Financial experts, including accountants, attorneys and financial consultants, are often sought after to offer their specialized assistance in resolving financial conflicts, alongside legal or regulatory specialists.



## Types of financial disputes

## Consumer financial disputes

These disputes can arise due to various reasons such as billing errors, disputes over unauthorized chargers, issues relates to loans or credit, difficulties customers experience in resolving these conflicts, due to lack of knowledge about their legal rights or communication difficulties with the financial institutions.

## Investment related financial disputes

These disputes involve investment losses, fraud or mismanagement by financial advisors or brokers. The causes for these disputes can include negligence, breach of fiduciary duty and securities fraud by the parties.

## Intellectual property financial disputes

These disputes involve infringement of intellectual property rights such as patents, trademarks or copyrights. Causes for these disputes can include unauthorized use of protected works and infringement.

## **Business-to-business financial disputes**

These disputes arise between businesses, as a result of contract breaches, payment disagreements, disputes over intellectual properties, billing errors, delivery issues etc between the parties of business





## Causes of financial disputes

#### **Contractual disagreements:**

Disputes may occur when parties involved in financial transactions or agreements have differing interpretations of contract terms, leading to conflicts over payment terms, deliverables or obligations.

#### Non-payment or late payment:

When one party fails to pay the agreed-upon amount or delays payments, it can lead to financial disputes, especially in business transactions. Breach of trust: Mismanagement of funds, embezzlement or fraudulent activities can result in disputes between individuals, businesses or financial institutions.

#### Billing errors:

Mistakes in invoices or bills can lead to disputes between customers and businesses, affecting payment arrangements.

## Fraudulent or deceptive practices by one or more parties

Financial disputes can also arise as a result of dishonest practices, such as false advertising, embezzlement or Ponzi schemes. Victims may suffer losses as a result of these actions, which may lead to legal action against the offenders.

## Breach of fiduciary duty or other legal obligation

Financial disputes can emerge when financial advisors or institutions break their fiduciary responsibility or other legal commitments. This can include giving deceptive advice, participating in conflicts of interest or neglecting to disclose investment hazards.

## Disputes over tax assessment or interpretations of tax laws

Financial disputes can also arise over tax assessments or interpretations of tax laws. This can include disputes over the amount of taxes owed, tax exemptions or other tax-related issues.

## **Contributing Factors to Financial Disputes**

Financial disputes can arise from a variety of factors, including individual, organizational and environmental factors. A few of the major factors have been discussed below:

#### Individual factors

Individual factors like greed, deceit and bad money management can contribute to financial disagreements. These elements may result in dishonest or negligent behavior that harms other people or the organization.

#### Organizational factors

Organizational issues including poor internal controls, poor financial management and a culture that values profits over moral behavior can also be the roots of financial disagreements. These elements may create a climate that encourages theft, fraud and other financial misconduct.

#### • Environmental factors

Environmental elements including the state of the economy, market trends and legislative modifications can also have an impact on financial disputes. These elements may create influences that cause people or organizations to act illegally or immorally.



# Major laws and regulations regarding the financial dispute







- Consumer Protection Act: This law aims to safeguard consumers from unfair and deceptive practices in financial transactions and provides remedies for resolving disputes arising from such activities.
- Reserve Bank of India Act, 1934: This legislation establishes the Reserve Bank of India (RBI) as the central banking institution in the country. The RBI has significant regulatory and supervisory powers over financial institutions and its regulations play a crucial role in managing financial disputes.
- Banking Regulation Act, 1949: This act regulates the functioning and operations of banks in India. It empowers the RBI to supervise and control banking activities, including dispute resolution mechanisms.
- Securities and Exchange Board of India Act, 1992 (SEBI Act): SEBI is the regulatory authority overseeing the securities market in India. The SEBI Act provides guidelines for fair practices, investor protection and dispute resolution in the capital markets.
- Insurance Regulatory and Development Authority Act, 1999 (IRDAI Act): This law establishes the Insurance Regulatory and Development Authority of India (IRDAI), which regulates the insurance industry.

## Legal Remedies for Financial Disputes

#### Lawsuit

Filing a lawsuit is one of the most common ways to seek a legal remedy for a financial dispute. The plaintiff (the party bringing the lawsuit) will present their case to a court, seeking compensation or other relief from the defendant (the party being sued).

#### Mediation

Mediation is a form of alternative dispute resolution (ADR) where a neutral third party helps the parties involved in the dispute reach a resolution. It can be a more cost-effective and less formal option compared to a court trial.

#### **Arbitration**

Arbitration is another form of ADR where an arbitrator or a panel of arbitrators listens to the arguments and evidence presented by both parties and makes a binding decision. The decision is usually enforceable in court.

#### **Specific Performance**

In cases where money damages are not an adequate remedy, a court may order specific performance, which requires the breaching party to fulfill their contractual obligations as agreed.

#### Injunction

An injunction is a court order that prevents a party from taking certain actions or compels them to take specific actions. It can be used to prevent further harm or enforce contractual obligations.

#### Rescission

Rescission cancels а contract, returning both parties to their precontractual positions. This remedy is often sought when a contract was formed under misleading fraudulent or circumstances.

## Tech-based ADR Tools for Financial Disputes: Pros and Cons

Technology-based assisted Alternative Dispute Resolution ("ADR") tools are increasingly being used to handle financial disputes. These tools leverage digital platforms and software to facilitate mediation and arbitration processes, offering several benefits and drawbacks.

#### Pros

#### **Efficiency**

 Technology streamlines the ADR process, enabling faster resolution of financial disputes compared to traditional methods, which can be time-consuming and costly.

#### **Cost-Effectiveness**

 Utilizing technology reduces the need for physical meetings and paperwork, leading to lower expenses for both parties involved in the dispute.

#### **Accessibility**

 Online ADR tools make the resolution process more accessible to individuals and businesses, regardless of their geographical location.

#### Cons

#### **Data Privacy Concerns**

 The digital nature of these tools raises data privacy and cybersecurity issues, potentially exposing sensitive financial data to breaches.

#### **Limited Human Interaction**

 Technology-based ADR lacks face-to-face communication, which may hinder emotional understanding and trustbuilding during the resolution process.

#### **Technical Challenges**

 Not all parties may be familiar with or comfortable using technology, leading to potential difficulties in adopting these tools.



## How we can help?

- Financial Analysis and Investigation: Our team conducts a thorough analysis of the financial records and transactions involved in the dispute. This includes examining financial statements, tax records, contracts and other relevant documents. The goal is to uncover any discrepancies, irregularities or potential sources of contention.
- Mediation and Negotiation Support: We act as a neutral third party to
  facilitate communication and negotiation between the parties involved in
  the dispute. Our firm can help identify common ground, propose settlement
  options and guide the parties toward reaching a mutually acceptable
  resolution.
- Compliance and Regulatory Assistance: Our experts ensure that all financial activities and investigations comply with relevant laws, regulations and industry standards.
- **Due Diligence:** Conduct thorough financial due diligence before clients enter into business transactions, partnerships or acquisitions. We help in identifying potential financial risks and issues beforehand to prevent disputes from arising later.







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